



JMC Grand Avenue Model Warranty Manual

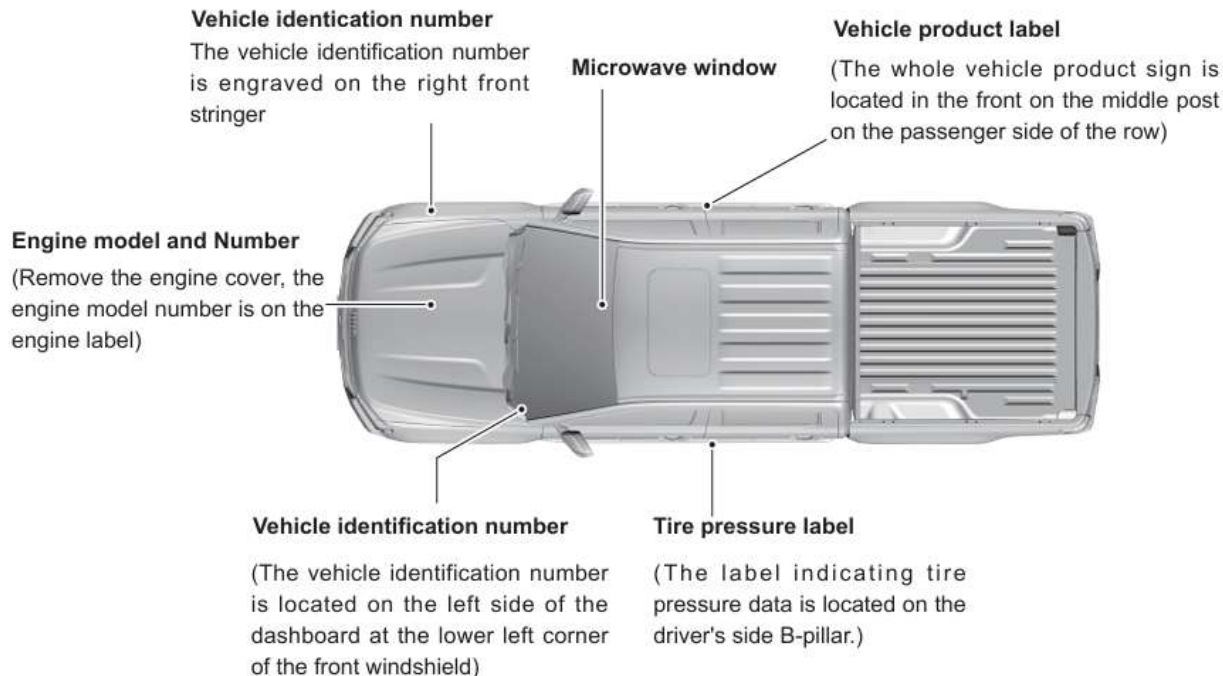
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Vehicle Usage and Precautions

1. Before using the vehicle, please make sure to carefully read the *User Manual* and follow the requirements outlined in this *Warranty Manual*.
2. You are responsible for ensuring that your vehicle undergoes regular and proper maintenance. We warmly recommend that you choose authorized JMC service units for regular maintenance; this will help you fully enjoy the high-quality products and services provided by the Company and its authorized service units.
3. Any damage caused by maintenance or repairs conducted at non-authorized JMC service units will not be covered under any warranty obligations or responsibilities by the Company and its authorized service units.
4. If you have any questions regarding the use, maintenance, or repair of your JMC Grand Avenue, please consult an authorized JMC service unit.

Schematic Diagram of the Vehicle Identification Number Location Grand Avenue Model



User Instructions

A. Routine Maintenance Policy for JMC Grand Avenue

- a. To ensure your vehicle remains in good technical condition, we recommend that you follow the requirements outlined in the *Warranty Manual* and have routine maintenance performed regularly at an authorized JMC service center. Grand Avenue service intervals, refer to the table below.

 JMC Grand Avenue (JP360) - Service Schedule												
South Africa Perform at kilometres intervals or month intervals, whichever comes first	Km x 1,000	5	20	35	50	65	80	95	110	125	140	
	Months	3	12	24	36	48	60	72	84	96	108	
Oil Filter		R	R	R	R	R	R	R	R	R	R	R
Fuel Filter or Cartridge (Diesel)			R	R	R	R	R	R	R	R	R	R
Air Cleaner Cartridges			R	R	R	R	R	R	R	R	R	R
Engine Oil		R	R	R	R	R	R	R	R	R	R	R
Transfer Case Lubricating Oil								R				
Differential Gear Oil		R		R		R		R		R		
Power Steering Fluid					R			R				R
Brake Fluid					R			R				R
Coolant								R				
Transmission Oil								R				
Diesel Line Cleaner		A	A	A	A	A	A	A	A	A	A	A
Windshield Fluid		A	A	A	A	A	A	A	A	A	A	A

R - Replace

A - Add



- B. Product Quality Warranty Period for JMC Grand Avenue – 5 years or 2000 000 km, whichever comes first
- a. Authorized service units of JMC located across the country are entrusted to handle quality "Warranty" services for JMC vehicles. Users can submit warranty claims to the nearest authorized service unit based on proximity and convenience. If you disagree with the assessment made by the service unit, you may contact Jiangling Motors Import & Export Co., Ltd. to request a re-evaluation.
 - b. Warranty Coverage Description
 - 1. The warranty period for components of the JMC Grand Avenue model is detailed in the attached table, *JMC Grand Avenue Model Components Warranty Period Table*;
 - 2. Defects caused by collisions on body panels and paint coatings are not covered under warranty.;
 - 3. JMC Spare Parts Warranty Period: The spare parts are warranted within 1 year from the date of sale or installation on the vehicle by an authorized service unit of JMC South Africa and within 20000km of the vehicle (whichever comes first).



Special Spare Parts: For parts listed in the ***JMC Grand Avenue Model Components Warranty Period Table*** with warranty period shorter than 1 year/20,000 kilometers, the warranty period specified in the table shall prevail.

Start Date: The date when the spare part was sold by an authorized JMC service unit (as indicated on the sales invoice) or the date recorded in the repair log as the replacement date.

Start Mileage: Calculated from the mileage recorded in the authorized JMC service unit's repair log. For spare parts sold but not installed, a monthly mileage of 2,000 kilometers is assumed.

c. Situations Not Covered by Warranty

1. Damage caused by appraisals and repairs conducted at non-authorized JMC service units without the company's approval.
2. Damage caused by unauthorized vehicle modifications or installation of non-company-provided parts;
3. Losses incurred due to the user's failure to use and maintain the vehicle as required by the ***User Manual***.



4. If a vehicle develops a fault during the warranty period, and the user continues to operate the vehicle without obtaining prior approval from the company or an authorized JMC service unit, any further damage caused will not be covered under warranty. The company will only cover the original fault (subject to verification that it was indeed a product quality issue), while all other losses will be the responsibility of the user.
5. For issues such as discoloration, fading, pinholes, dents, rust, and deterioration of painted body parts, interior and exterior trim pieces, and rubber products due to exposure to sunlight, rain, or aging, users should promptly request warranty coverage upon taking delivery of the vehicle. Otherwise, these issues will not be covered under warranty.
6. Faults caused by the user's selection of non-original fluids or failure to use specified materials during maintenance.
7. Faults caused by water entering the engine or other components.
8. Any damage caused by unauthorized disassembly of the faulty vehicle, which disrupts the original condition of the vehicle and affects fault analysis and appraisal, will not be covered under warranty.
9. Consequences caused by the long-term disuse of the vehicle.



10. Common consumables (such as lubricants, brake fluid, fuses, refrigerants, etc.) are not covered under warranty.
 11. Losses caused by missing parts.
 12. Losses caused by overloading, improper storage or use at abnormal temperatures, traffic accidents, or improper operation by the driver.
 13. Damage caused by environmental factors, such as surface corrosion.
 14. Additional costs and other economic losses, such as vehicle downtime during warranty service, accommodation expenses, rental vehicle fees, other travel losses, and business losses.
- d. When our company and the user cannot reach a consensus on the responsibility for a fault and compensation for losses, the handling method will be determined by mutual agreement or referred to a designated arbitration body for resolution.

C. Warranty Service Procedures for JMC Grand Avenue Vehicles

When a user requests warranty service, they can report the fault situation via telephone, email, or other means. The report should include the details: Vehicle model、 Factory serial number、 VIN、 Manufacturing date、 Purchase date and mileage、 Fault location and description、 Vehicle location, contact phone number, and contact person etc..



This information will help our company or an authorized JMC service unit respond promptly and take appropriate measures. Users must not disassemble, inspect, or repair the vehicle at non-authorized JMC service units without our company's approval. When users visit an authorized JMC service unit to apply for warranty service, they need to assist with the following procedures:

1. Show the ***Warranty Manual*** and vehicle registration certificate to the reception staff of the authorized JMC service unit for registration.
2. If the vehicle experiences significant faults or causes major losses, contact the authorized JMC service unit immediately. Provide valid proof materials from relevant departments, on-site records, and photos to assist our company or the authorized JMC service unit in making accurate judgments about the fault.
3. All faulty parts replaced under the "Warranty" must be handed over to the authorized JMC service unit for storage. Failure to do so will result in denial of warranty service.
4. Users should provide feedback on the handling results and vehicle repair status by signing comments for our company or the authorized JMC service unit.



Important Notes

Dear User:

Thank you for choosing JMC vehicles. Before using your vehicle, please carefully verify that the chassis number matches the number on the certificate of conformity and read the ***User Manual*** thoroughly to correctly understand the usage and maintenance methods. Here are some important reminders:

1. Antifreeze Usage: Use only the original antifreeze recommended by our company. Do not use counterfeit or inferior products. Ensure timely replacement according to the requirements in the ***User Manual***. When replacing, completely drain the original coolant from the entire cooling system (including the heater core).
2. Oil and Fluid Selection: Select only the original oil and fluid products recommended by our company. Do not use substandard products. Follow the ***Warranty Manual*** for timely inspections and replacements to avoid damaging the machine.
3. Our company will not be responsible for any faults caused by improper use or maintenance. We appreciate your understanding.
4. Air Conditioning System Usage Guidelines: If the AC function has not been used for an extended period (over 3 months), do not select the maximum cooling setting when first activating the AC. Allow the system's PAG oil to fully lubricate the components before increasing the cooling level.



JMC Grand Avenue Model Components Warranty Period Table

Category	Components	Warranty period
	Cylinder block, cylinder skirt, cylinder head, cam chamber seat, crankshaft, connecting rod, flywheel, camshaft, oil pan, sprocket, idler	200,000 km or 60 months
	Intake and exhaust manifolds, pistons, piston pins, valve springs, damping pulleys, fuel injection pumps, fuel guides, intake pipes, high-pressure oil lines	
	Fuel tank, accelerator pedal, clutch pedal mechanism, clutch pressure plate, fuel injector, metal pipe, engine wiring harness	
Engine Clutch	Turbochargers, generators, starters, oil pumps, water pumps, filters and oil coolers, glow plugs, valve rocker arms	30,000 km or 18 months
	Intake, exhaust valves and ducts, piston rings, bearings, drive chains, tensioners, hydraulic tension adjusters, tension deflectors	
	Pressure regulating valves, thermostats, cylinder head gaskets, crankshaft front and rear oil seals, valve oil seals, cylinder head covers, cooling electronic fans	
	Inter cooler, exhaust gas circulation pipe, EGR valve, left and right supports, various sensors	
	Clutch master cylinder, clutch sub cylinder	20,000 km or 12 months
	Water tank, clutch release bearing, other types of engine seals, gaskets, belts, various lubrication and cooling rubber pipes	
	Clutch friction plates	10,000 km or 6 months
	Diesel filter (not included), fuel level sensor	60,000 km or 36 months
Gearbox	Box, gear, gear shaft, transmission control mechanism, fork and transfer assembly	200,000 km or 60 months
	Synchronizers and bearings in various gears	30,000 km or 18 months
	Gaskets, all kinds of oil seals, gaskets, sealants, shock-absorbing pads	20,000 km or 12 months

Transmission Shaft	Transmission shaft assembly	200,000 km or 60 months
Exhaust System	Exhaust front pipe assembly, DPF assembly, SCR assembly, muffler assembly, exhaust tail pipe, urea tank with pump assembly, urea nozzle, urea pipe, urea filling pipe	200,000 km or 60 months
Body	The whole vehicle sheet metal (excluding vehicle go box) and frame	200,000 km or 60 months
	Door lock body, hood lock body	30,000 km or 18 months
	Vehicle go box (non-SMC)	20,000 km or 12 months
	SMC Vehicle go Boxes	200,000 km or 60 months
	Outer trim skirt	10,000 km or 6 months
Front/Rear axle	Each gear, shaft, axle housing, final reducer housing, front drive axle assembly	200,000 km or 60 months
	Bearings	30,000 km or 18 months
	All kinds of oil seals, gaskets, sealants	20,000 km or 12 months
Steering System	Steering wheel, steering column, steering connector, steering machine, steering system pipes	50,000 km or 24 months
	Power steering pump	30,000 km or 18 months
	Power steering oil pot	20,000 km or 12 months
Braking System	Brake pedal, brake caliper, ABS control unit, brake line	50,000 km or 24 months
	Brake master cylinder, brake sub-cylinder, vacuum booster, brake disc, brake drum	30,000 km or 18 months
	Handbrake cable, parking brake lever	20,000 km or 12 months
	Brake pads	10,000 km or 6 months
Electrical System	All kinds of electrical modules, airbags, vehicle wiring harnesses, radios	200,000 km or 60 months
	Wiper motors, scrubber motors, electric window motors, sunroof motors, glass lifting mechanisms, audio systems, lock mechanisms, instrument clusters, reversing radars, and various sensors	30,000 km or 18 months
	All kinds of switches, antennas and auxiliary mechanisms, all kinds of relays, all kinds of lamp holders, whole car lock cylinders, electronic clocks, CD players, DVDs, GPS	20,000 km or 12 months
	Cigarette lighters, electric horns, wiper blades, all kinds of light bulbs	5000 km or 1 month
	accumulator	6 months
	lampshade	30 days

Air Conditioning	Compressors, condensers, evaporators, air conditioning electronic fans, condenser fan motor assemblies, evaporator fan motor assemblies, desiccant	30,000 km or 18 months
	Ventilation grille, heating control valve	20,000 km or 12 months
Suspension	Cantilever and stabilizer bar	200,000 km or 60 months
	Coil springs, leaf springs	30,000 km or 18 months
	Shock absorber	20,000 km or 12 months
Interior And Exterior Decoration	Safety belt	200,000 km or 60 months
	Rearview mirrors, door hinges, seats, hand window shakers	30,000 km or 18 months
	Instrument panels, interior panels, vehicle pets, trim strips, window latches, door handles, glove compartments, cup holders, sun visors, ash boxes, side steps, wiper guards, weatherstrips, headliners, air conditioning ventilation ducts	20,000 km or 12 months
	Front and rear bumpers, fenders, wheel covers	5000 km or 1 month
Others	Whole vehicle glass products	30 days
	Fuel filters, air filters, oil filters, various oils, coolants, brake fluids, refrigerants, lubricating greases	Normal consumption is not guaranteed